Five Keys to Success For Athlete, Coach, Proprietor, & Y.B.C. Program

Athletes and Performance

- 1. Stay in the Present
- 2. Feed Your Determination
- 3. Ignore the Opposition
- 4. Ignore the Score
- 5. Expect the Best, Prepare for the Rest

The Coach Role Pre-tournament

- 1. Listen
- 2. Communicate with Genuine Interest
- 3. Nurture Athlete Strengths
- 4. Develop Reflective Independent Thinkers
- 5. Encourage Athlete Growth in the Tough Areas

The Coach Role During the Tournament

- 1. Recognize and acknowledge everyone sets out to be successful
- 2. Be Consistent
- 3. Be Diligent
- 4. Accountability Counts

Coach Role Post Tournament

- 1. Organize a time and place to unwind
- 2. Genuine Acknowledgment of individual and team contributions
- 3. Invite Reflection On Self Improvement
- 4. Give thanks for your selection as coach
- 5. Remain upbeat and positive

Proprietor Service

- 1. Welcome Your Guests the Bowlers to Your Centre
- 2. Brainstorm How Many Ways You Can Provide Prompt Service
- 3. Educate Your Staff So That They Can Provide Optimal Service
- 4. Keep the Pin & Scoring Systems Operating at Peak Performance
- 5. Keep Your Center Spotless

Y.B.C. Programs

- 1. Actively Seek Volunteers
- 2. Treasure Volunteers
- 3. Reward Volunteers
- 4. Invest in the Learning Opportunities of Your Instructors/Coaches
- 5. Make Instruction Available and Accessible at Times That Work for the Y.B.C. Bowler